# City of London's Social Investment Board

# Members' Handbook



Last Updated: December 2013

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## Terms of Reference

The terms of reference for the Social Investment Board shall be as follows:-

- a) to approve criteria for social investments and to authorise social investments in accordance with such criteria
- b) to approve the appointment of and monitor the performance of independent advisors tasked with undertaking due diligence of investment proposals; and
- c) all of the above to be consistent with the strategic investment policies determined by the Policy and Resources Committee and the Investment Committee.

There is provision within Standing Orders to enable the Chairman of the Social Investment Board to report on and speak to their activities and responsibilities in the Court of Common Council and to ensure that any decisions are taken without undue delay.

The Board meets four to six times a year.

#### \*Note on the Chairmanship

The Social Investment Board shall elect annually a Chairman and a Deputy Chairman from amongst all of its Members (including ex-officio Members who shall also have the power to vote in such elections) with the exception of any co-opted people.

# Composition

The Social Investment Board will be appointed annually by the Investment Committee. However, in view of the very specialist nature of this type of investment activity, it is suggested that the membership of the Board should comprise a mix of ex-officio and directly elected Members. In this way, the ex-officio Chairmen are able to serve or, should they so wish, nominate individual Members of the Court of Common Council who may have experience or expertise in this field to serve in their stead. The Investment Committee will be represented and the Court is able to directly elect two Members to serve. The proposed composition is as follows:-

- The Chairman of the Policy & Resources Committee for the time being or his/her nominee;
- The Chairman of the Finance Committee for the time being or his/her nominee;
- The Chairman of the City Bridge Trust Committee for the time being or his/her nominee;
- The Chairman of the Financial Investment Board for the time being or his/her nominee;
- One Member of the Financial Investment Board;
- Two Members elected by the Court of Common Council, one of whom shall have fewer than five years' service on the Court at the time of their appointment.

All nominees must be Members of the Court of Common Council.

In addition, the Social Investment Board shall have the power to co-opt people with relevant expertise or experience, including non-Members of the Court, in the same way as the other two Boards.

#### Quorum

The quorum consists of any 3 Members.

Alderman Peter Hewitt (Chairman)	Nominee of the Chairman of the Policy & Resources Committee
Roger Chadwick	Chairman of the Finance Committee
Deputy Ken Ayers	Nominee of the Chairman of City Bridge Trust
Vacant	Chairman of the Financial Investment Board
Vacant	One member of the Financial Investment Board
The Revd Dr Martin Raymond Dudley	Two Members elected by Court of Common Council on 16 May 2013
Deputy Robert Howard	,

## **Social Investment Board Members**

#### The Role of a Social Investment Trustee

- 1. Following a discussion at the Members' Seminar on 14<sup>th</sup> February 2013, further clarification is set out below on the role of a social investment trustee.
- 2. The Social Investment Board, being an investment sub-committee of the Court of Common Council, has responsibility for the prudent financial, investment of assets under the control of City Corporation acting as Trustee of Bridge House Estates. Trustees have overall responsibility for the investment of the charity's funds to achieve a financial return on the capital so that its value is not eroded and so that it generates funds to further the objects/purposes of the charity. This means that Trustees have a crucial role to play in making strategic decisions about how to use a charity's assets to achieve its aims. Trustees may choose to delegate day to day decisions about investments.
- 3. Trustees must:
  - use their skills and knowledge in a way that is reasonable in the circumstances ('the duty of care'). For example, a trustee with investment experience should draw on his or her skills and knowledge of investments when making decisions;
  - consider how suitable any investment is for their charity. Trustees must be satisfied that:
    - a. an investment type or class is appropriate for the charity (for example, shares),
    - b. the investment within that type or class is appropriate for the charity (for example, shares in a specific bank);
  - consider the need to diversify investments (for example, owning shares in a number of different companies, or investing in different asset classes);
  - take advice from someone experienced in investment matters where they consider they need it; and
  - review investments (and their investment manager) from time to time, changing them if necessary.
- 4. A more detailed summary of Trustee's duties is available from the office of the Town Clerk.

# Social Investment Criteria

Court of Common Council approved investment criteria for the City of London Corporation Social Investment Fund (the Fund) at its meeting on 25<sup>th</sup> October 2012.

The Social Investment Board approved additional criteria at its meeting on 14<sup>th</sup> December 2012.

Criteria have been developed following consultation with several other social investors, and with advice from Social Finance Limited and Big Society Capital.

## Fund aims

The Fund aims to achieve a financial return at a rate not less than the average interest earned on the City's cash holdings and a demonstrable social benefit. It will help position the City of London as a leader in social investment, develop London as a global centre for social investment and by so doing, help to grow the market.

# Fund objectives

The Fund has two objectives:

- To provide loan finance, quasi-equity and equity that provides development and risk capital to organisations working towards charitable ends or with social purpose; and
- To help develop the social investment market

## Eligibility for investment

The Fund will consider both direct investments (providing returnable funds to organisations which pursue charitable, community or social objectives) and indirect investments (into funds managed by others in order to reach a greater number of charities and social enterprises).

## **Financial return**

The Social Investment Board should seek **a total** return equivalent to the CPI inflation rate (2.7%) on the day when the £20m allocation was made (25 October 2012) and that the individual investments should seek a return which at least matches the average cash rate achievable on that date (2%).

#### Investment portfolio

In line with the Corporation's commitment to build the UK social investment market, most investments made from the Fund will be allocated towards work that benefits communities in the UK. Over the £20m, the Fund will seek to allocate

- 60% of its total value to benefit London beneficiaries
- 30% of its total value to benefit UK-based beneficiaries
- 10% of its total value to benefit international beneficiaries

## Social benefit

Each investment must offer a well-defined and measurable social benefit which can be achieved within the term of the investment. Investees must be capable and willing to provide regular updates on the social benefit achieved throughout the term of the investment

#### **Direct investments**

Eligibility for direct investment will be restricted to those organisations that:

- Have a financially viable business plan which shows how revenue will be generated to repay the investment; it will also have clearly articulated social impact
- Have strong management and governance
- Have a clear exit strategy / end term for the investment to be repaid

Direct investments will normally be made for purposes of either: service expansion; organisational development; purchase of property or other capital items that support service delivery.

In addition to making direct investments in organisations that are registered with the Charity Commission or Community Interest Company Regulator, direct investments can also be made in for-profit social sector organisations where the organisation's governance embodies and protects its social mission by:

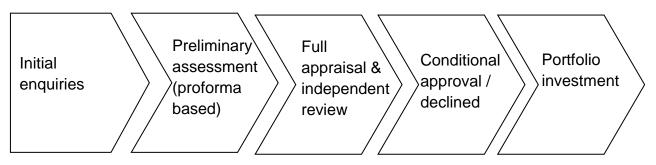
- Setting out objects in its constitutional documents that are primarily concerned with the provision of benefits to society
- Having a policy in relation to the distribution of profit after tax that ensures surpluses are principally used to achieve social objectives. Practically this means that the payout of cumulative profit after tax to shareholders will be capped at 50% over time, and therefore ensures that any surpluses generated over time will be mainly:
  - i. reinvested in the business;
  - ii. applied in advancement of the organisation's social objects; or
  - iii. distributed or donated to other social sector organisations.
- Having a constitutional or contractual lock on its social objects, dividend and surplus distribution policy and ensuring the disposal of assets is compatible with the social objects embedded in its constitutional documents;
- Demonstrating that the remuneration of its officers and employees, including salaries, benefits and all forms of distribution or other participation is disclosed in a manner consistent with the Statement of Recommended Practice for accounting by charities.
- Making best efforts to preserve the social purpose or social mission of the organisation in the event of a change of ownership or control.

#### Indirect investments

Investment can be made in funds managed by others where those funds

- Have charitable, community or social benefit and clearly articulated social returns
- Show that the distribution of profits generated by the funds are capped to investors
- Make available to investors on a regular basis, an assessment of the fund's performance in social and financial terms

#### Assessment Process



The Fund's investment appraisal process is as follows:

The first stage of the process is initial enquiry, and officers record details of all organisations which make contact with the Fund or which they find through other channels. Some contacts relate to products under development, others have been for products which are investment ready, but for which detailed investment proposals are not yet available. All prospective investees are asked to complete the proforma application on the Fund website as this allows officers to gather information on investment proposals in a systematic way by asking standard questions about financial return and social benefit.

Once more detailed information is received, officers from Chamberlain's Department and the City Bridge Trust section of the Town Clerk's Department meet to review the investment's suitability for Fund support.

If judged suitable by officers, a full appraisal and independent external review follows the preliminary assessment stage. At this point, and in line with guidelines set by the Court of Common Council, an independent FCA-regulated agency is commissioned to provide a report appraising the investee's underlying business model, capital requirements, projected financial return, investment commitments, and to examine the risks to the investment. Chamberlain's officers examine this independent report, and City Bridge Trust officers assess the likely social benefit of the investment.

#### Staff List

David Farnsworth – Chief Grants Officer, City Bridge Trust

Tim Wilson – Principal Grants Officer, City Bridge Trust

Katie Hill – Social Investment Advisor

Martin Hall – Grants Assistant, City Bridge Trust

Paul Mathews - Corporate Treasurer, Chamberlain's Department

Alistair MacLellan – Committee & Member Services Officer, Town Clerk's Department

Deborah Cluett – Assistant City Solicitor, Comptroller & City Solicitor's Department

Anne Pietsch – Chief Legal Assistant, Comptroller & City Solicitor's Department

Karen McHugh – Principal Legal Assistant, Comptroller & City Solicitor's Department

Liz Skelcher – Assistant Director of Economic Development

#### **External Advisors**

Social Finance Ltd

The FSE Group

The Social Investment Business plus The Good Analyst plus Investing for Good

# Glossary of Terms

Blended finance	The provision of finance through a combination of grants
	and/or equity/quasi-equity finance and/or debt finance.
Blended return (to	The combination of receiving financial return as well as
investors)	social returns from an investment. There is often assumed
,	to be a trade-off between these two factors.
CC14	CC14-Charities and Investment Matters: A guide for
	trustees. Charity Commission guidance for trustees on how
	to make decisions about investing charity funds.
Charitable bond	Finance mechanism whereby investors provide capital to a
	not-for-profit organisation to fund a project through an
	unsecured bond, often with a lower than market-rate return.
Community asset	Activity that builds the assets of community service
building	organisations for long-term financial sustainability.
Community asset	The transfer of land and buildings from public bodies to
transfer	voluntary, community and social enterprise organisations.
Community Banks	For-profit, insured banks or savings institutions that target
	low-income people or others who lack adequate access to
	financial services. Given the typically low to moderate-
	income customer base of development banks, they often
	depend on additional deposits from outside of the
	community to fund their lending activity.
Community finance	Finance provided to community organisations, especially
	those that have difficulty accessing mainstream finance.
Community Interest	(UK) limited company operated for community benefit and
Company (CIC)	with a requirement that all assets and profits remain within
	the company and are used solely for community benefit.
Community investing	Investment programmes, which support development
	initiatives in economically challenged communities through
	community-based financial institutions such as
	development banks, loan funds, and community credit
	unions.
Community	(UK) tax relief available to individuals and organisations to
Investment Tax Relief	incentivise investment in enterprises in disadvantaged
(CITR)	areas.
Crowd funding	The use of small amounts of capital from a large number of
	individuals to finance a new business venture. The
	regulations around crowd funding are not fully clarified, and
	depend on the investment opportunity, including collective
	investment scheme.

Development capital	Enables organisations to invest to build capacity, for example by purchasing property or other assets, or developing new products and services.
Endowment	The property of a charity (including land, buildings, cash or investments) which is required to be invested or kept and used for the charity's purposes. Whether it can be spent or disposed of depends on the conditions under which the endowment was originally given.
Exclusionary	Ethical criteria that may disqualify companies for
(negative) screen	consideration of investment.
Finance mutual	Third sector financial organisation that allows distribution of
organisation	assets to its members if the organisation is taken over or wound up; includes credit unions, certain building societies and mutual insurers.
Fund of funds	An investment strategy of holding a portfolio of other investment funds rather than investing directly in stocks, bonds or other securities (this is a form of indirect investment).
Growth capital	Capital for funding significant growth, innovation, service or
	product development or building the capacity of the
	organisation or its human resources to enhance the
	organisation's social impact. See soft development capital.
Impact	The changes an investment or organisation achieves; the difference it makes through its outputs and the outcomes they generate.
Impact investment	Investment made with the expectation of delivering measurable social and/or environmental impact as well as financial return.
Impact-first	Investment that prioritises a social or environmental impact
investment	above a financial return; this may be through accepting a lower than market-rate return to achieve more difficult social or environmental outcomes not seen as achievable through traditional philanthropy or mainstream investment.
Microcredit	Small, low interest loans to low-income entrepreneurs who have little or no collateral.
Microfinance	Organisations that provide small amounts of capital, often
institutions	as little as \$50 in developing countries, to people with little or no collateral so they can avoid usurious rates. Also gaining recognition in U.S. communities as well, although micro-loan amounts are considerably higher there.
Mission-Related	The use of expendable resources by a charity in a way
Investment	which may generate a financial return but is principally for the furtherance of the charitable purpose or purposes of the charity. Examples of this include the provision of loans, loan

	guarantees or the subscription or purchase of shares or
	through the letting of land and buildings by the charity.
Mixed motive	An investment that cannot be justified as wholly furthering a
investment	charity's aims or seeking the best possible financial return.
	Trustees may be able to invest in this way if they are
	satisfied that it would be in the interests of their charity.
Mixed portfolio of	A range of income streams which may include grants,
funding	donations, earned and investment income.
Negative screening	Screening out of an investment portfolio organisations that
	are known to have harmful social or environmental
	outcomes.
Non-trading co-	Membership organisation, established by producers to
operative	collectively promote or market their product, which cannot
	distribute profit to members.
Not-for-profit	Organisation that conducts activities to further its purpose,
organisation / non-	and not for the gain of individual members or owners; not-
profit organisation	for-profits are not allowed to distribute assets to members
	or owners when wound up.
Outcome Based	Agreement, usually between a service provider and
Agreement (OBA)	government, which defines an outcome or set of outcomes
	that must be achieved, in some cases to trigger payment for
	the delivery of the service.
Output	Work generated by a project.
Outcomes	Changes that take place as a result of a project.
Patient capital	Loans or equity investments offered on a long-term basis
	(typically 5 years or longer) and on soft terms (e.g.
	capital/interest repayment holidays and at zero or sub-
	market interest rates).
Payment by results	A type of public policy instrument where payments are
	based on independent evaluation of results.
Peer-to-peer lending	The practice of lending money to unrelated individuals, or
	"peers", without going through a tradition financial
	intermediary such as a bank or other traditional financial
	institutions.
Philanthropy	The giving of funds, capital items, time or other assets in
	the form of a donation.
Programme-related	The use of expendable resources by a charity in a way
investment	which may generate a financial return but is principally for
	the furtherance of a charitable purpose; examples of this
	include the provision of loans, loan guarantees or the
	subscription or purchase of shares or through the letting of

Quasi-equity	A hybrid of equity and debt investment. Equity investment
investment	may not be possible if an organisation is not structured to issue shares. A quasi-equity investment allows an investor to benefit from the future revenues of an organisation through a royalty payment which is a fixed percentage of
	revenue. This is similar to a conventional equity investment, but does not require an organisation to issue shares.
Revenue funding	Income received to pay for an organisation's running costs
Revolving loan fund	Within a group of microentrepreneurs, a loan is made and must be paid back in full before a second loan is granted to another member of the group. In some cases group members will provide the funds rather than an outside funding source.
Risk capital	Equity or quasi-equity investment which is most at risk in
	recovering an investment if the project or organisation fails.
Screening	The inclusion or exclusion of corporate securities in investment portfolios.
Social bond	Debt finance mechanism whereby investors provide capital to a not-for-profit organisation and receive a lower than market-rate return alongside social returns.
Social economy	Comprises co-operatives, mutuals, associations, charities, trusts and foundations.
Social enterprise	A social enterprise is a business with primarily social
	objectives whose surpluses are principally reinvested for
	that purpose in the business or in the community, rather
	than being driven by the need to maximise profit for
	shareholders and owners.
Social investing	The act of making investment decisions to achieve social as well as a financial return.
Social Investment	An organisation that provides, facilitates or structures
Finance Intermediary	financial investments for social sector organisations and/or
(SIFI)	provides investment-focused business support to social
	sector organisations.
Social investment	An investor which makes larger investments in funds or
wholesaler	financial organisations (social investment finance
	intermediaries) that will themselves invest smaller amounts
	in a number of frontline social sector organisations.
Social sector organisation	An organisation that exists primarily to deliver social impact; that reinvests the majority of surpluses to further its social mission; and that is independent of government. The social sector includes voluntary and community organisations, charities, social enterprises, cooperatives and mutuals.

Social venture capital	Funds raised to support economic ventures with a focus or
	mission involving the improvement of society.
Social venture	Organisation that provides either social finance or expertise
intermediary	to help establish or capacity-build social enterprises.
Socially Responsible	Investment method using positive screening or, more
Investment (SRI)	commonly, negative screening, or investment in companies
	with poor social or environmental records to provide
	opportunity for shareholder advocacy or activism to
	promote corporate responsibility.
Soft development	Capital for funding significant growth, innovation, service or
capital	product development or build the capacity of the
	staff/organisation to enhance the organisation's social
	impact. See growth capital.
Strategic philanthropy	Form of philanthropy using focused research, creative
	planning, proven strategies, careful execution and thorough
	follow-up to achieve the intended results; ideally reflects
	and is driven by the philanthropist's core values and
	concerns.
Third sector	Sector comprising a wide range of social purpose
	organisations, including charities, religious organisations,
	not-for-profits, co-operatives, mutuals, trade unions,
	chambers of commerce, social enterprises, advocacy
	groups, community organisations and welfare
	organisations.
Trading co-operative	Membership organisation with share capital, established by
	producers to collectively promote or market their product,
	which can distribute profit to members.
Triple bottom line	Refers to a balance between a company's social,
	environmental, and financial return.
Working capital	Finance used to manage the timing differences between
	spending money and receiving it (income and expenditure).